

I rate my overall team experience a 10. I would rate it a 100 if I could! I met with Maria in person and Ben via email. I would rank both a 10! They have been superb. I read that buying a house is stressful, but I did not experience any stress. Both Maria and Ben are on top of things. They would tell me in detail what I need to do or what I should do before an appointment. They would remind me of appointments the day before. I did not have to make any phone calls for anything because they would help me schedule the inspection appointments. As for Maria who I met in person, she is very kind, punctual, and informative. She is pleasant to talk to, so I do not feel scared to ask her any questions that I may think would irritate her. She also has everything planned out well. I was surprised she wanted to do a final walk through of the house before going to settlement. I was also surprised she came to the settlement with me. Finally, both Maria and Ben always ask me if I have any questions. The whole experience was extraordinary because I thought I would be the one calling for inspections or contacting the seller to ask about questions, but Maria did all that, so I did not have to worry about anything. Whole experience was stress free and now I'm a homeowner. Three things I value in a person is honesty, trust, and loyalty. I feel like both Maria and Ben have these values which added to my home buying experience. This gave me 100% trust towards them and your company. I actually told one of my friends about my experience and she plans on contacting Maria in the near future when she is ready to buy a house.