

"Personal Attention – Never felt rushed or in the dark. Both Rachel and Ben were very attentive and understood that we were looking for the 'perfect' home and did not want to overpay in a very competitive market. Doing so took a while – but there was never any mention of settling, upping the budget, expanding the search area, adjusting expectations. Rachel's approach is friendly, but professional and direct – which is refreshing in frothy market."

■ Yuri B.